



On February 14, 2017, the office of Rich Orthodontics, located at 410 Long Lane, Upper Darby, PA 19082 was burglarized. Two desktop computers and a laptop computer were stolen. These computers stored new patient forms and medical history update forms. The computers were all password protected and require a password to log into the computer. The electronic dental records themselves were not affected as they are stored offsite and accessed exclusively through a secure portal.

These forms contained the following information: patient name, address, telephone number, date of birth, social security number, telephone number, parent/guardian name, address, telephone number and email; physician and general dentist; insurance information; information regarding dental history, prior medical treatment, allergies, and medications. Local law enforcement agencies were notified of the theft.

Rich Orthodontics has no information to suggest that any patient information was accessed or used. As stated, the computers were password protected. Please call the following number if you have any questions and believe you may have been affected: 1-844-420-6497.